
United States Department of Agriculture

Food and Nutrition Service

State Options Report

Supplemental Nutrition Assistance Program

Program Development Division
Eleventh Edition
State Survey - September 2013



Supplemental
Nutrition
Assistance
Program

Putting Healthy Food
Within Reach

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INTRODUCTION

Welcome to the 11th Edition of the Supplemental Nutrition Assistance Program (SNAP) State Options Report. This report summarizes information related to State policy and administrative options.

SNAP's statutes, regulations, and waivers provide State agencies with various policy options. State agencies use this flexibility to adapt their programs to meet the needs of eligible, low-income people in their States. Modernization and technology have provided States with new opportunities and options in administering the program. Certain options may facilitate program design goals, such as removing or reducing barriers to access for low-income families and individuals, or providing better support for those working or looking for work. This flexibility helps States better target benefits to those most in need, streamline program administration and field operations, and coordinate SNAP activities with those of other programs.

The Food and Nutrition Service (FNS) intermittently surveys State agencies administering SNAP to determine which options are in use. Information about State agency choices among options is subject to frequent change. **This report catalogues options in effect as of September 2013.** Several States have reported plans to implement various options at later dates. Those choices will be reflected in future editions of this report.

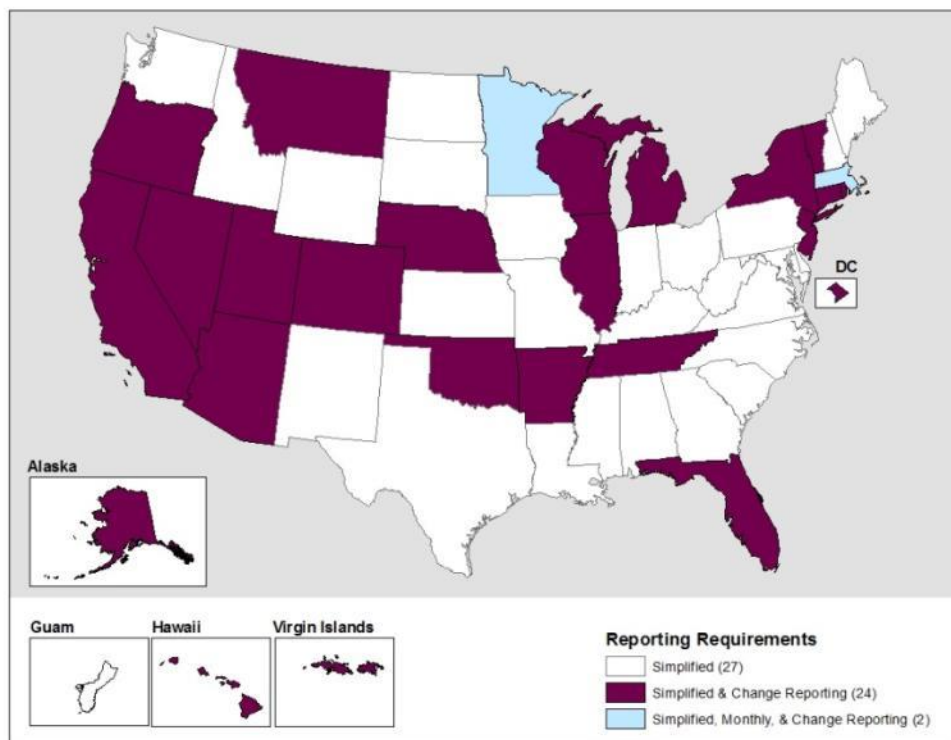
A new option reflected in the 11th Edition includes Simplified Deduction Determination. States using the Simplified Deduction Determination have the option to average expenses that fluctuate from month to month or that are incurred less frequently than on a monthly basis.

Section One describes each option, providing a list and map of the States that have selected the option. **Section Two** provides a State by State summary of the options each agency has chosen. Also, as in the 10th Edition, this report includes regulatory citations in the upper right-hand corner of each option profile page. These will help guide the reader to relevant provisions found in Title 7 of the Code of Federal Regulations.

Although many individuals contributed to this report, special thanks go to the FNS Office of Policy Support for generating the maps included in the report. For any questions, corrections or suggestions about the State Options Report, please contact SNAP's Program Development Division at (703) 305-2481.

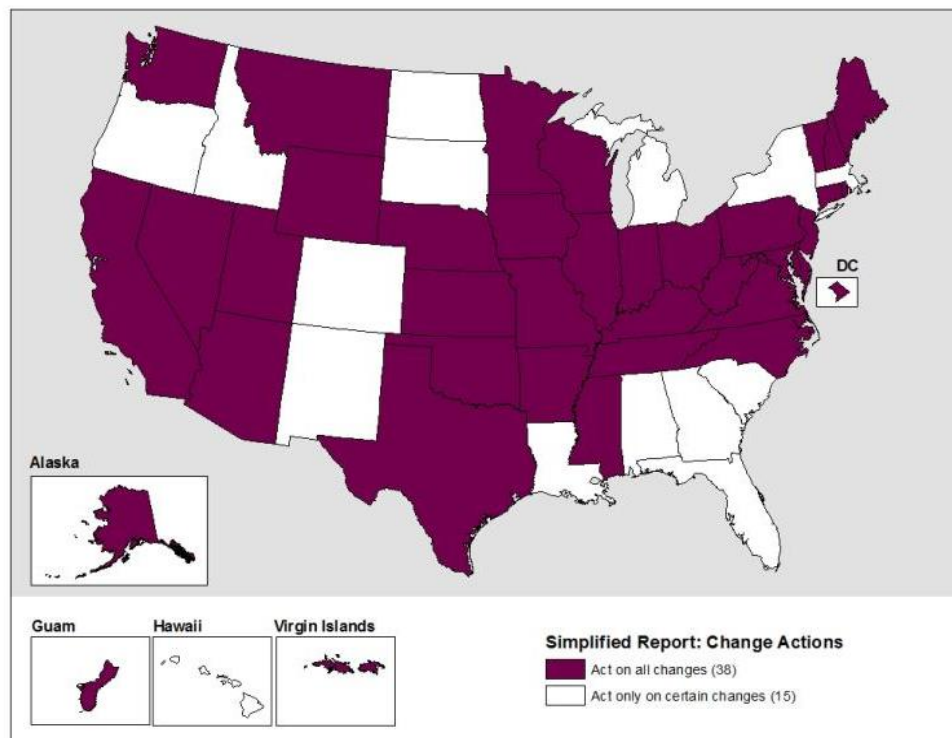
State agencies have the option of requiring SNAP recipients to report household's circumstances at various intervals and in various ways. Recipients may be required to report changes periodically or within a certain time, typically within 10 days, after certain changes in circumstances occur (known as change reporting). Under periodic reporting, participants report either quarterly, monthly, or using a simplified system with reduced reporting requirements. Under the simplified reporting option, households are required to report changes in income between certification and scheduled reporting periods when total countable income rises above 130 percent of the poverty level or when work hours for able-bodied adults without dependents falls below 20 hours per week. Reporting intervals can be set at 4, 5, or 6 months for 12 month certification periods. Households in which all members are elderly or disabled with no earned income may be given 12 month certification periods (without periodic reporting) or 24 month certification periods (with a 12 month periodic reporting requirement).

SIMPLIFIED REPORTING ONLY (27)	Kentucky Louisiana Maine Maryland Mississippi Missouri New Hampshire New Mexico North Carolina North Dakota Ohio	Pennsylvania South Carolina South Dakota Texas Virginia Washington West Virginia Wyoming	CHANGE & SIMPLIFIED REPORTING (24)	Hawaii Illinois Michigan Montana Nebraska Nevada New Jersey New York Oklahoma Oregon Rhode Island	Tennessee Utah Vermont Virgin Islands Wisconsin MONTHLY, SIMPLIFIED & CHANGE REPORTING (2) Massachusetts Minnesota
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Under simplified reporting, State agencies have the option to act on all changes reported during the certification period, or to act only on certain changes. States which have chosen to act on all changes must act to verify any changes reported and take appropriate action, even if this change reduces the client's benefit. This option allows States that have combined SNAP/Temporary Assistance for Needy Families (TANF) programs to more seamlessly integrate. It avoids a situation where the TANF program has acted on a change, but SNAP has not, and decreases caseworker burden by aligning the programs.

ACT ON ALL CHANGES (38)	Illinois	Montana	Tennessee	ACT ONLY ON CERTAIN CHANGES (15)	Massachusetts
Alaska	Indiana	Nebraska	Texas		Michigan
Arizona	Iowa	Nevada	Utah		New Mexico
Arkansas	Kansas	New Hampshire	Vermont	Alabama	New York
California	Kentucky	New Jersey	Virgin Islands	Colorado	North Dakota
Connecticut	Maine	North Carolina	Virginia	Florida	Oregon
Delaware	Maryland	Oklahoma	Washington	Georgia	South Carolina
DC	Minnesota	Ohio	West Virginia	Hawaii	South Dakota
Guam	Mississippi	Pennsylvania	Wisconsin	Idaho	
	Missouri	Rhode Island	Wyoming	Louisiana	



Households certified for SNAP for longer than 6 months must submit a periodic report at least once every 6 months, but no more than once every 4 months during the certification period. Some State agencies have opted to certify simplified reporting households for 12 months, with a periodic report at 6 months. Others have opted to certify these households for 6 months. Households in which all members are elderly or disabled with no earned income may be given 12 month certification periods without periodic reporting, or 24 month certification periods with a 12 month periodic reporting requirement.

VARIOUS CERTIFICATION PERIODS (33)

Alaska
Arkansas
California
Colorado
Connecticut
Delaware
DC

Florida
Georgia
Hawaii
Idaho
Illinois
Iowa
Louisiana
Maryland
Mississippi
Minnesota
Missouri

Montana
New Jersey
New Mexico
New York
North Carolina
North Dakota
Ohio
Oklahoma
Pennsylvania
Rhode Island
Utah

Vermont
Virginia
West Virginia
Wyoming

SIX MONTH PERIODS (7)

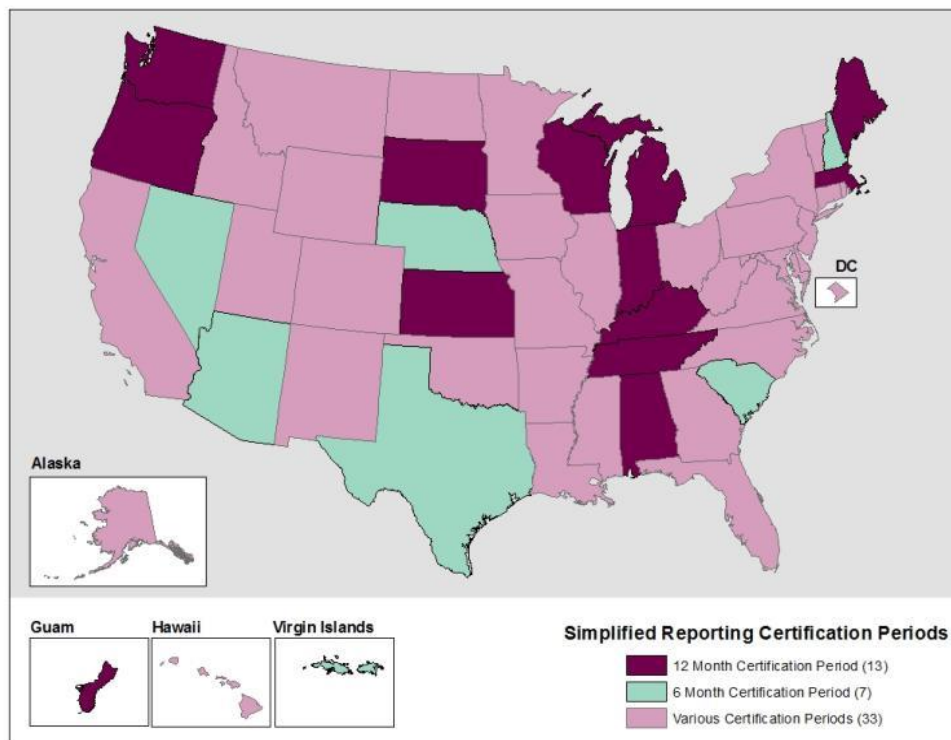
Arizona
Nebraska
Nevada
New Hampshire

South Carolina
Texas
Virgin Islands

TWELVE MONTH PERIODS (13)

Alabama
Guam
Indiana
Kansas
Kentucky

Maine
Massachusetts
Michigan
Oregon
South Dakota
Tennessee
Washington
Wisconsin



State agencies have the option to exclude some types of income and resources by aligning SNAP policy with the Temporary Assistance for Needy Families (TANF) or Medicaid policy. Income not counted under Section 1931 of Medicaid or TANF can be excluded with some exceptions. The exceptions are wages, salaries, benefits from major assistance programs, regular payments from a government source, worker's compensation, child support payments, and other types determined countable to ensure fairness in eligibility determinations. The same option exists for the treatment of resources. A number of resources cannot be excluded when using this option, including cash, licensed vehicles, and readily available amounts in financial institutions.

INCOME ONLY (6)

Alabama
Nebraska
New Hampshire
Oklahoma
Pennsylvania
South Carolina

RESOURCES ONLY (2)

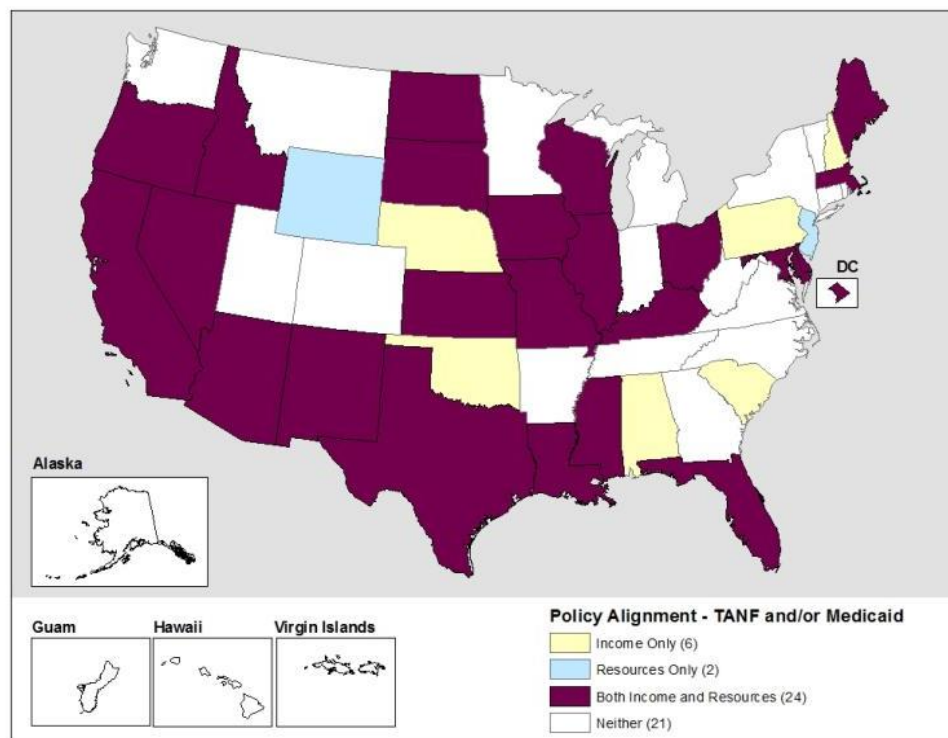
New Jersey
Wyoming

RESOURCES & INCOME (24)

Arizona
California
DC
Delaware
Florida
Idaho
Illinois

Iowa
Kansas
Kentucky
Louisiana
Maine
Maryland
Massachusetts
Mississippi
Missouri

Nevada
New Mexico
North Dakota
Ohio
Oregon
South Dakota
Texas
Wisconsin



States have the option to adopt a simplified method for determining the cost of doing business in cases where an applicant is self-employed. Should a State decide to adopt a simplified method, the State agency has flexibility to develop a method to calculate this cost, a flat percentage, a figure based on average costs, or some other method. Some States use different figures/methods for different types of self-employment. At present, 19 States have adopted a simplified method for determining the costs of doing business for self-employed applicant income. Of these, 17 use a flat percentage of gross income applied to all types of self-employment. One State (Michigan) uses different percentages depending on the type of self-employment. One State (Washington) uses a flat \$100 or actual expenses, whichever is greater.

SIMPLIFIED SELF-EMPLOYMENT DETERMINATION (Flat Percentage) (17)

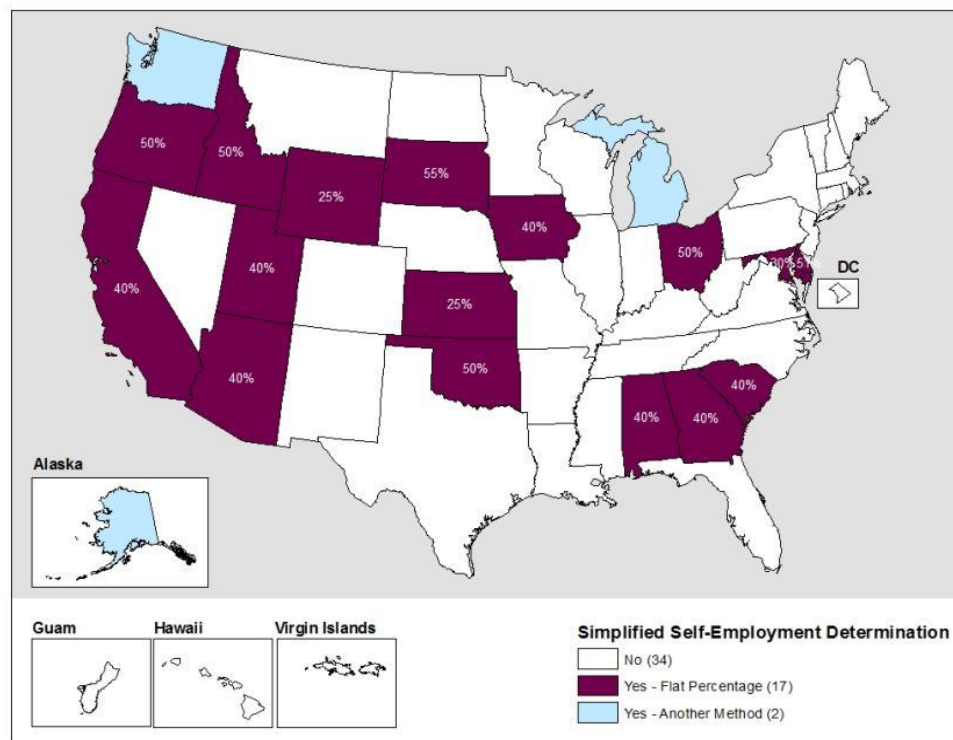
Alabama - 40%
Alaska - 50%
Arizona - 40%

California – 40%
Delaware – 51%
Georgia – 40%
Idaho – 50%
Iowa – 40%
Kansas – 25%
Maryland – 30%

Ohio – 50%
Oklahoma – 50%
Oregon – 50%
South Carolina – 40%
South Dakota – 55%
Utah – 40%
Wyoming – 25%

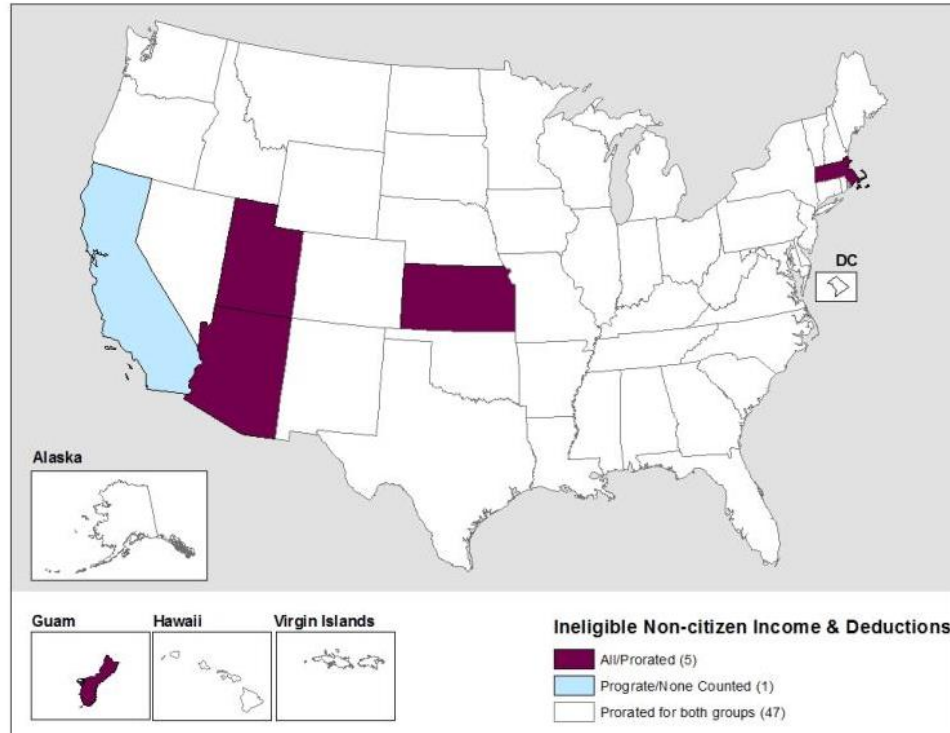
ANOTHER METHOD (2)

Michigan
Washington



Although ineligible non-citizens cannot receive SNAP benefits, their income is relevant to the SNAP determinations for other eligible individuals who live in their household. Ineligible non-citizens fall into two general categories: 1) those who are unable or unwilling to provide documentation of immigration status, and 2) those classes of non-citizens listed in 7 CFR 273.11(c)(3)(i)(A) through (G). The second category generally includes persons who were lawfully admitted to the United States and have provided documentation of their immigration status. For each of these categories, State agencies have two options. For the first category they may count all income and deductions, or a prorated share. For the second category they may count none of the income and deductions or a prorated share.

INCOME AND DEDUCTIONS PRORATED FOR BOTH GROUPS (47)	DC	Michigan	North Dakota	Virginia	ALL/ PRORATED (5)
	Florida	Minnesota	Ohio	Washington	
Alabama	Georgia	Mississippi	Oklahoma	West Virginia	Arizona
Alaska	Hawaii	Missouri	Oregon	Wisconsin	Guam
Arkansas	Idaho	Montana	Pennsylvania	Wyoming	Kansas
Colorado	Illinois	Nebraska	Rhode Island		Massachusetts
Connecticut	Indiana	Nevada	South Carolina		Utah
Delaware	Iowa	New Hampshire	South Dakota		
	Kentucky	New Jersey	Tennessee	PRORATED/ NONE (1)	
	Louisiana	New Mexico	Texas	California	
	Maine	New York	Vermont		
	Maryland	North Carolina	Virgin Islands		



CHILD SUPPORT EXPENSE INCOME EXCLUSION

273.9(d)(5)
273.9(c)(17)

States have the option to treat legally obligated child support payments made to non-household members as income exclusion rather than a deduction. This option helps to encourage payment of child support by excluding the amount paid from being considered part of the payer's gross income.

YES (18)

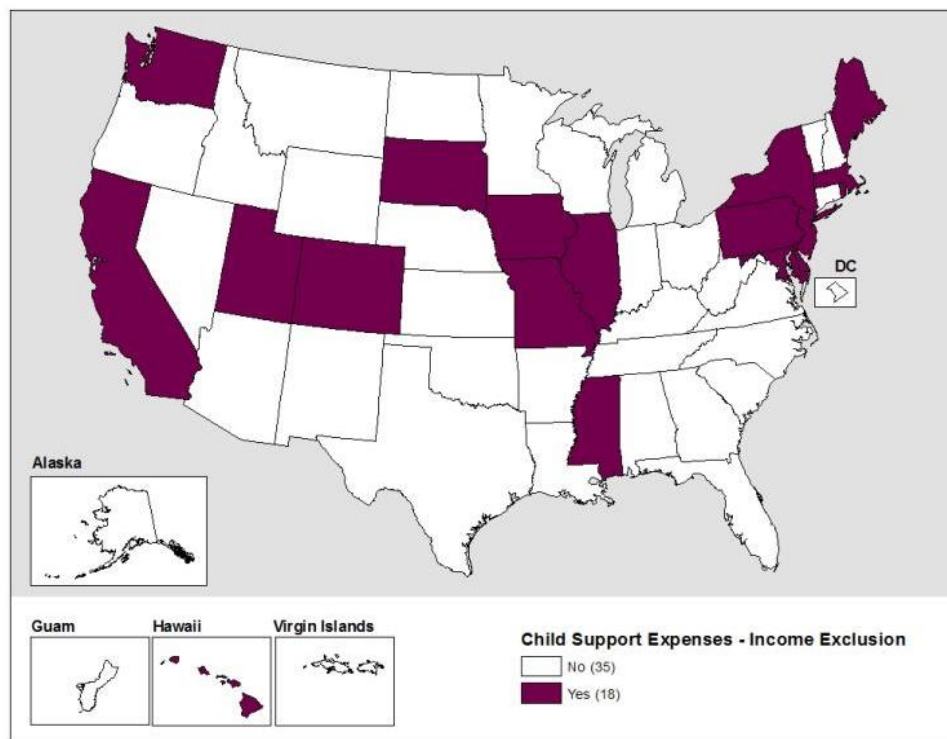
California
Colorado
Delaware

Hawaii
Illinois
Iowa
Maine

Maryland
Massachusetts
Mississippi
Missouri

New Jersey
New York
Pennsylvania
Rhode Island

South Dakota
Utah
Washington



States have the option to average expenses that are billed more or less often than on a monthly basis. For example, if a household receives a single bill in February which covers a 3-month period, the bill may be averaged over February, March, and April. Conversely, a one-time only expense can be averaged over the entire certification period in which they are billed. Averaging begins the month the change would become effective.

YES (9)

Delaware

Idaho

New York

Oregon

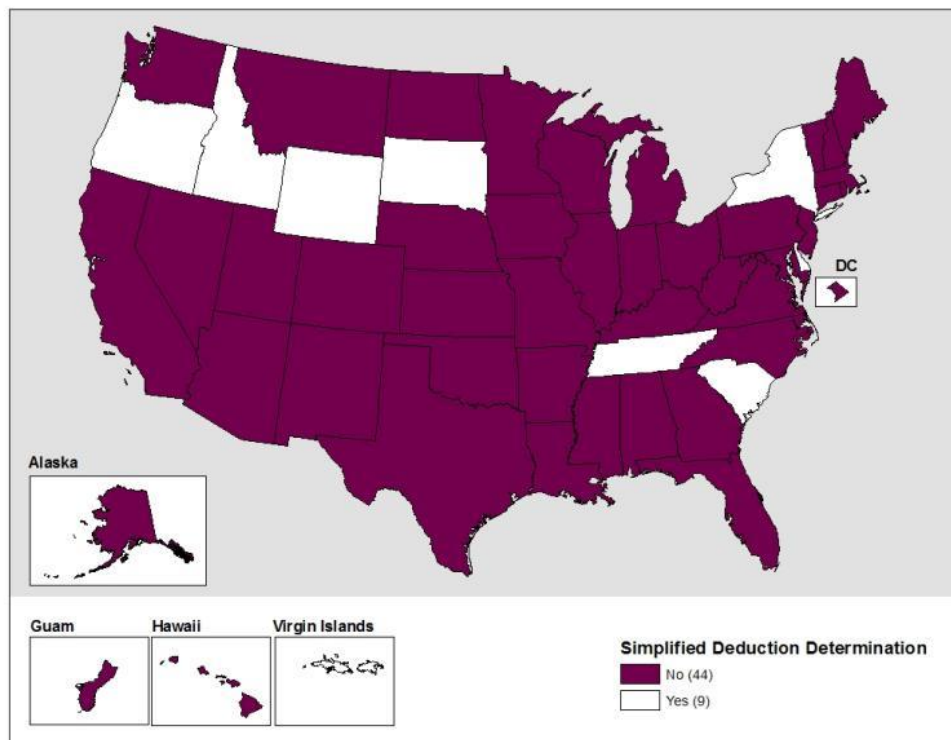
South Carolina

South Dakota

Tennessee

Virgin Islands

Wyoming

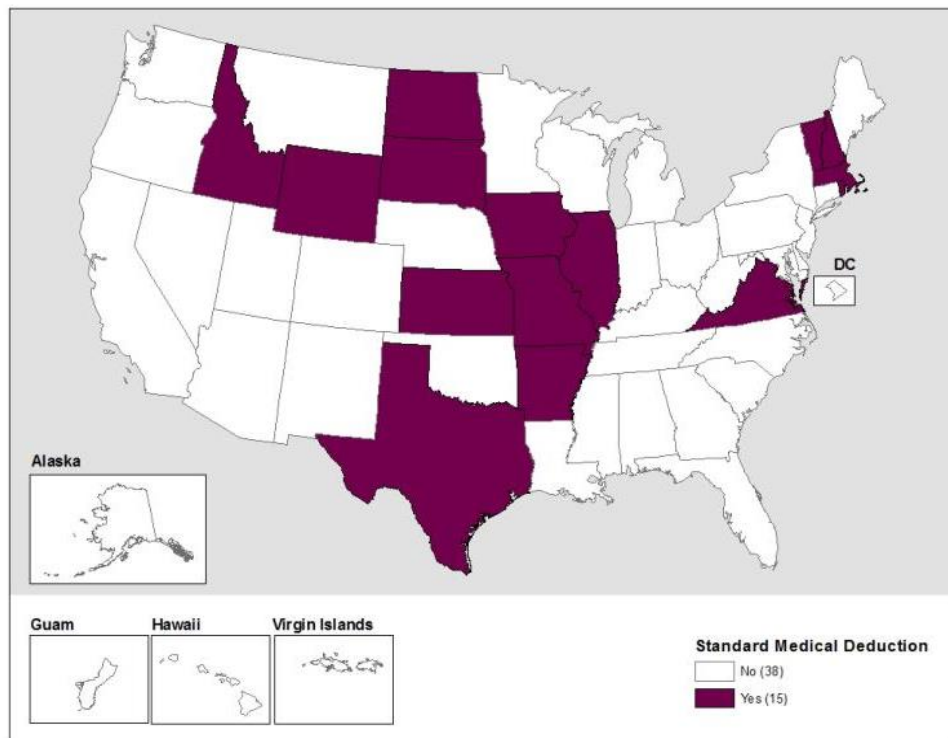


STANDARD MEDICAL DEDUCTIONS

SNAP households with individuals who are disabled or over 60 years in age are entitled to deduct allowable, out-of-pocket medical expenses for that household member that are in excess of \$35/month. State agencies may request a demonstration waiver to establish a Standard Medical Deduction in lieu of calculating actual expenses. This streamlines case handling procedures while still requiring qualifying households to verify that their medical expenses exceed \$35/month.

STANDARD MEDICAL DEDUCTION (15)

Arkansas	Kansas	North Dakota	Vermont
Idaho	Massachusetts	Rhode Island	Virginia
Illinois	Missouri	South Dakota	Wyoming
Iowa	New Hampshire	Texas	



States have the option to use a standard deduction from income of \$143 per month for homeless households with some shelter expenses. This option streamlines the process for States and applicants who are homeless as they are not requested to itemize specific costs. However, homeless households may claim actual expenses if they are higher and verified.

YES (25)

Alaska
Arizona
California
Colorado

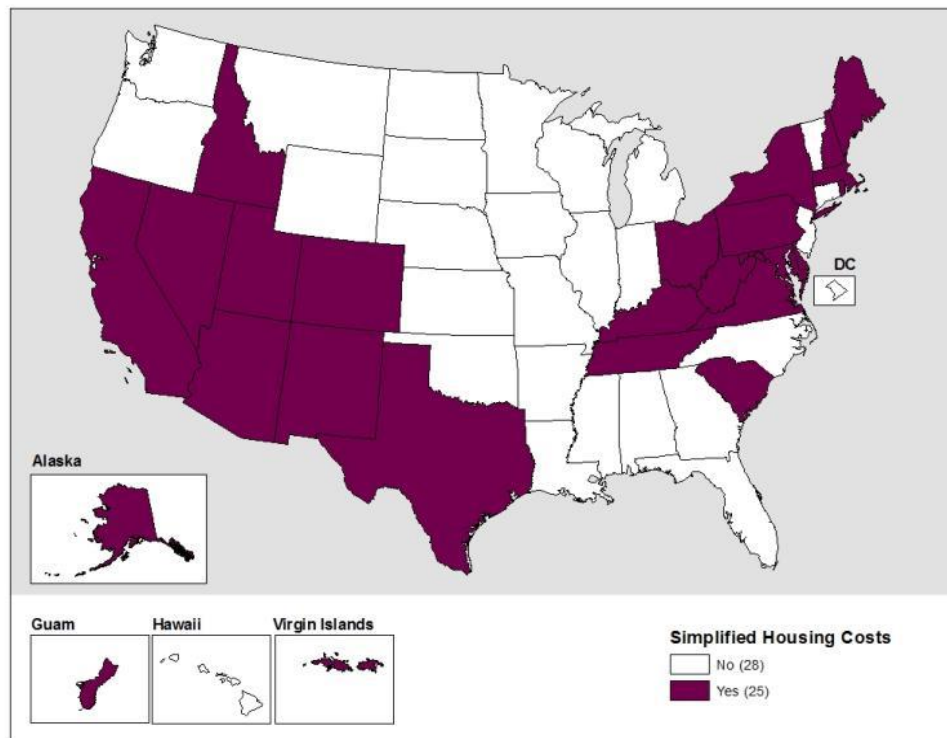
Delaware
Guam
Idaho
Kentucky
Maine

Maryland
Massachusetts
Nevada
New Hampshire
New Mexico

New York
Ohio
Pennsylvania
Rhode Island
South Carolina

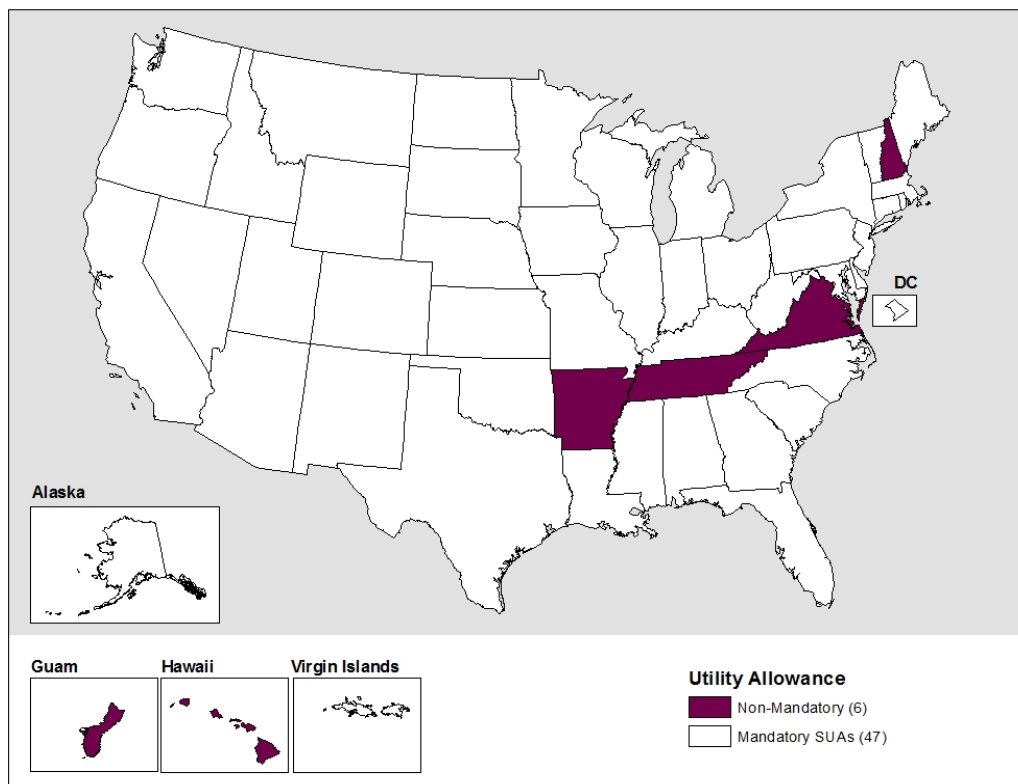
Tennessee
Texas
Utah
Virginia
Virgin Islands

West Virginia



State agencies electing to use SUAs for all households in place of actual utility costs can opt to make their SUA mandatory. By taking this option, the State opts out of the requirement to prorate SUAs for households that share living space. In addition, this option requires that States use a SUA that includes the heating and cooling costs of public housing residents with shared meters that are charged only for excess utility costs.

MANDATORY SUAs (47)	Georgia	Michigan	North Dakota	Vermont	Guam
Alabama	Idaho	Minnesota	Ohio	Virgin Islands	Hawaii
Alaska	Illinois	Mississippi	Oklahoma	Washington	New Hampshire
Arizona	Indiana	Missouri	Oregon	West Virginia	Tennessee
California	Iowa	Montana	Pennsylvania	Wisconsin	Virginia
Colorado	Kansas	Nebraska	Rhode Island	Wyoming	
Connecticut	Kentucky	Nevada	South Carolina		
DC	Louisiana	New Jersey	South Dakota		
Delaware	Maine	New Mexico	Texas	NON - MANDATORY (6)	
Florida	Maryland	New York	Utah	Arkansas	
	Massachusetts	North Carolina			



State agencies may disqualify SNAP applicants or recipients who fail to perform actions required by other Federal, State, or local means tested public assistance programs. A State agency has the option to select the types of disqualifications within a program that it wants to impose on SNAP recipients. Only the individual who committed the violation may be disqualified from SNAP, even if the entire household was disqualified under the rules of the other means-tested program.

YES (24)

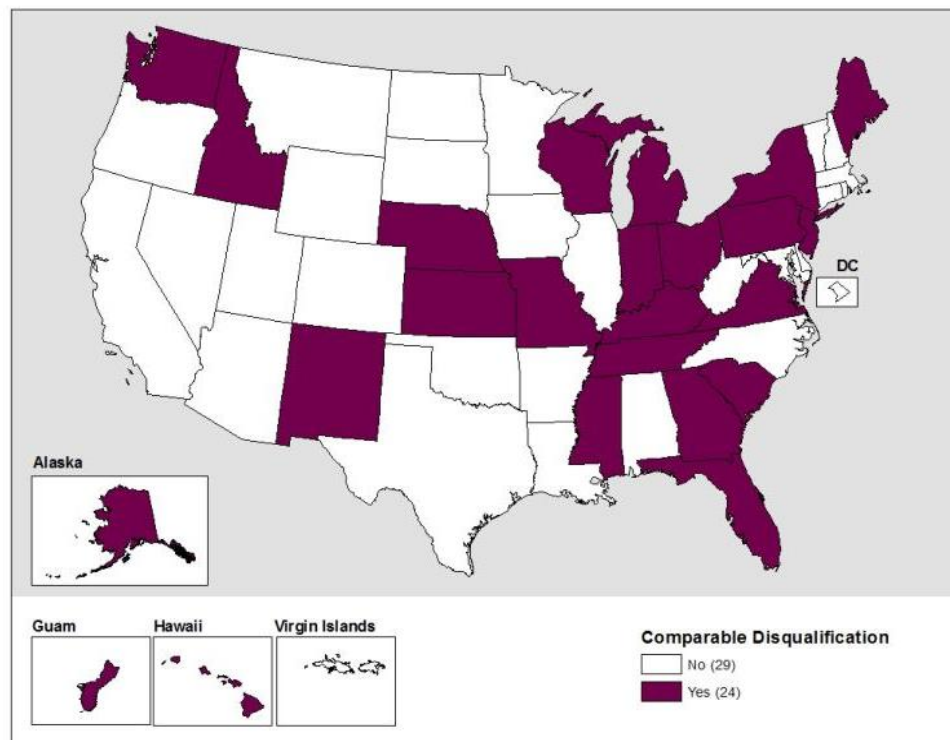
Alaska
Florida
Georgia
Guam

Hawaii
Idaho
Indiana
Kansas
Kentucky

Maine
Michigan
Mississippi
Missouri
Nebraska

New Jersey
New Mexico
New York
Ohio
Pennsylvania

South Carolina
Tennessee
Virginia
Washington
Wisconsin



CHILD SUPPORT-RELATED DISQUALIFICATION

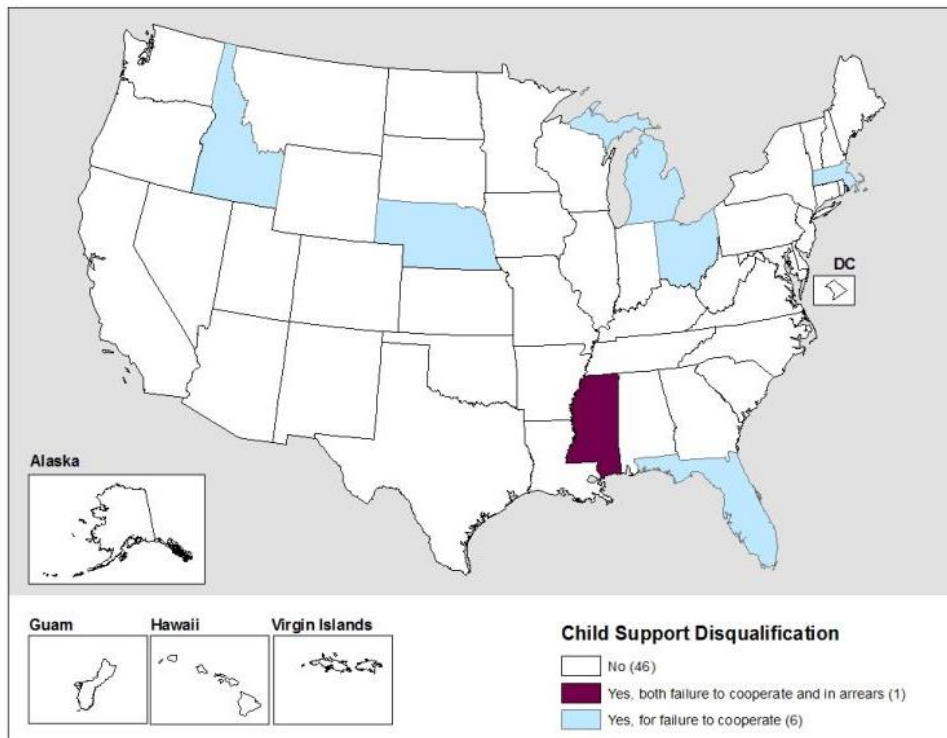
273.11(o)
273.11(p)

States have the option to disqualify individuals who fail to cooperate with child support enforcement agencies, who are in arrears in court-ordered child support payments, or both.

ARREARS AND FAILURE TO COOPERATE (1)
Mississippi

FAILURE TO COOPERATE (6)
Florida
Idaho
Massachusetts

Michigan
Nebraska
Ohio



Welfare reform legislation permanently disqualifies people from SNAP participation if they have been convicted of a State or federal felony offense, based on behavior which occurred after August 22, 1996, involving the possession, use or distribution of a controlled substance. State legislatures can opt out of the penalty entirely or choose to impose less severe restrictions through a modified ban. Examples of these modified approaches are 1) limiting the circumstances in which the permanent disqualification applies (such as only when convictions involve the sale of drugs); 2) requiring the person convicted to submit to drug testing; 3) requiring participation in a drug treatment program; and/or 4) imposing a temporary disqualification period.

**LIFETIME
BAN (15)**

Alabama
Alaska
Arizona
Florida
Georgia
Guam
Indiana
Mississippi
Missouri

Nebraska
South Carolina
Texas
Virginia
Virgin Islands
West Virginia

**MODIFIED
BAN (17)**

Arkansas
California

Colorado
Connecticut
Hawaii
Idaho
Kentucky
Louisiana
Maryland
Michigan
Minnesota
Montana
Nevada

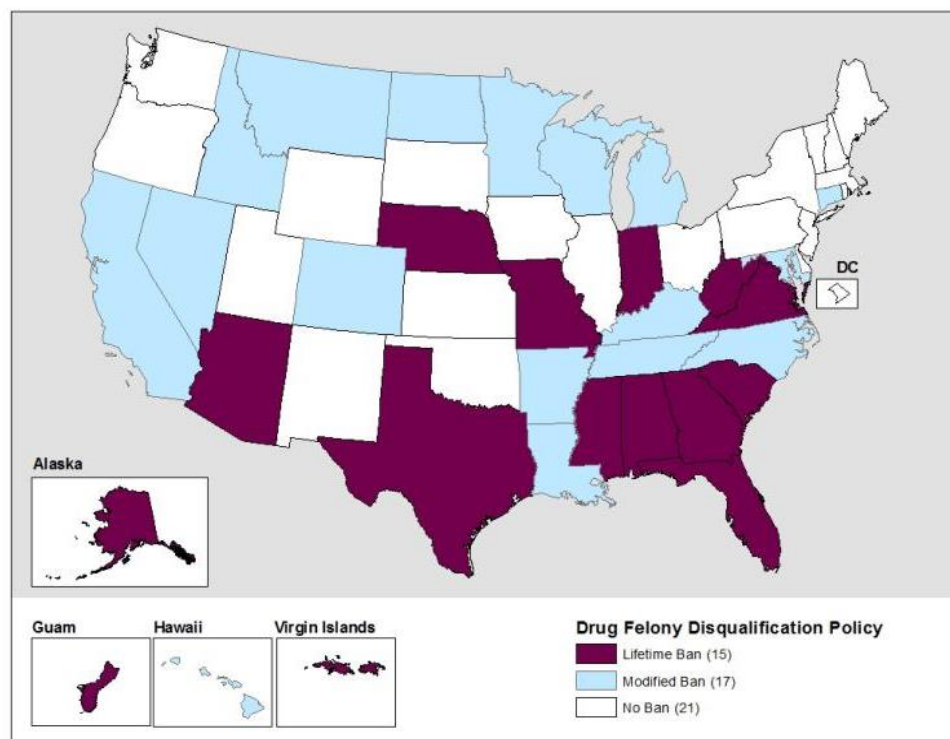
North Carolina
North Dakota
Tennessee
Wisconsin

NO BAN (21)

DC
Delaware
Illinois

Iowa
Kansas
Maine
Massachusetts
New Hampshire
New Jersey
New Mexico
New York
Ohio
Oklahoma

Oregon
Pennsylvania
Rhode Island
South Dakota
Utah
Vermont
Washington
Wyoming



BROAD BASED CATEGORICAL ELIGIBILITY

273.2(j)(2)(iii)

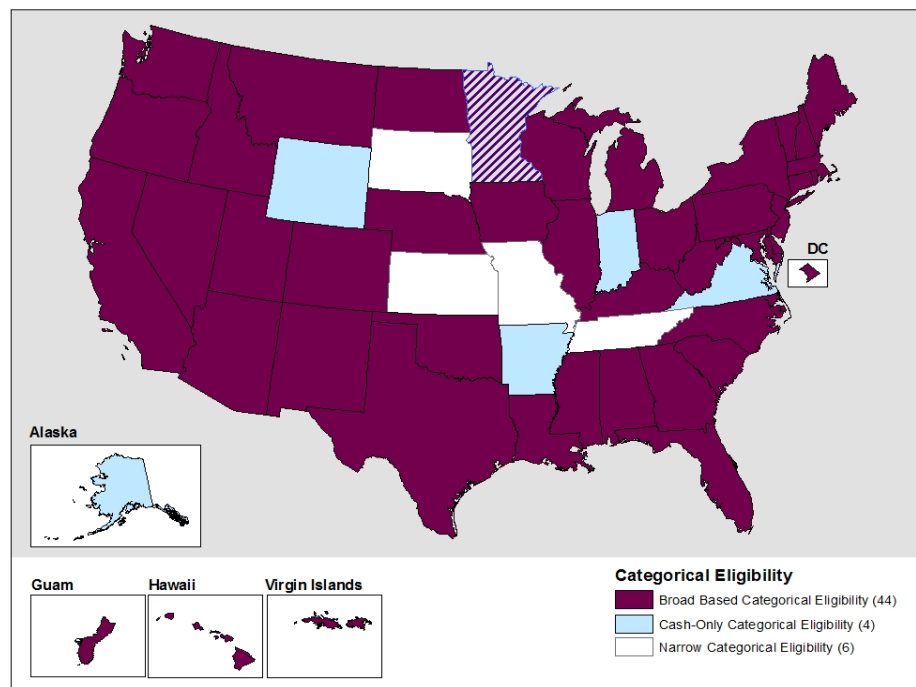
There are two ways in which categorical eligibility can be conferred: through cash benefits or non-cash benefits and services. First, Cash-Only Categorical Eligibility is a policy that makes most households categorically eligible for SNAP because they qualify for a cash TANF benefit, Supplemental Security Income (SSI), or General Assistance (GA). Eligibility for SNAP is established through “narrow” eligibility requirements (such as requiring the client to be enrolled in certain programs like employment assistance or be receiving child care or transportation assistance).

Second, Broad Based Categorical Eligibility (BBCE) is a policy that makes most households categorically eligible for SNAP because they qualify for a non-cash TANF or MOE funded benefit, such as a pamphlet or 800 number. States have flexibility in designing their TANF programs used to confer BBCE. In some States all households are eligible for the non-cash TANF/MOE benefit that confers categorical eligibility, while some States limit eligibility to only certain households. For example, a State may provide the benefit that confers BBCE only to households with dependent children.

BROAD BASED CATEGORICAL ELIGIBILITY (44)	Georgia	Michigan*	Ohio	West Virginia	Tennessee
Alabama	Guam	Minnesota**	Oklahoma	Wisconsin	
Arizona	Hawaii	Mississippi	Oregon	NARROW CATEGORICAL ELIGIBILITY (6)	CASH-ONLY CATEGORICAL ELIGIBILITY (4)
California	Idaho*	Montana	Pennsylvania*	Alaska	Arkansas
Colorado	Illinois	Nebraska*	Rhode Island	Kansas	Indiana
Connecticut	Iowa	Nevada	South Carolina	Minnesota**	Virginia
DC	Kentucky	New Hampshire	Texas*	Missouri	Wyoming
Delaware	Louisiana	New Jersey	Utah	South Dakota	
Florida	Maine	New Mexico	Vermont		
	Maryland	New York	Virgin Islands		
	Massachusetts	North Carolina	Washington		
		North Dakota			

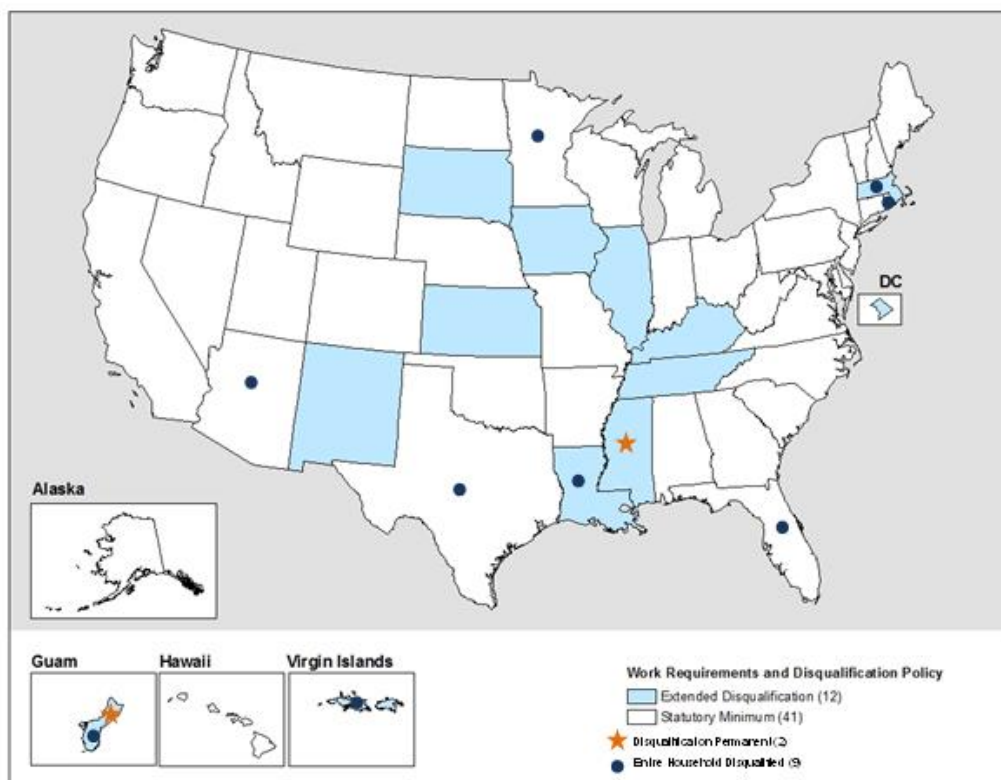
*Indicates that the State has chosen to limit the amount of allowable assets

**Indicates the State has selected both BBCE and Narrow Categorical Eligibility



SNAP regulations require all non-exempt household members to comply with work requirements. Work requirements include registering for work, participating in an employment and training (E&T) or workfare program if assigned to one by the State agency, not voluntarily quitting a job, working 30 or more hours per week, and accepting a suitable employment offer. Individuals who fail to comply with SNAP work requirements without good cause are ineligible for program benefits and disqualified from SNAP for certain periods of time, depending on how many prior instances of non-compliance there have been. The minimum periods set by law are 1 month for the first instance, 3 months for the second, and 6 months for the third. The law gives States the options to 1) set disqualification periods longer than these minimum mandatory periods, 2) make the disqualification permanent upon the third occurrence, and 3) sanction the entire household if the head of household fails to comply with work requirements.

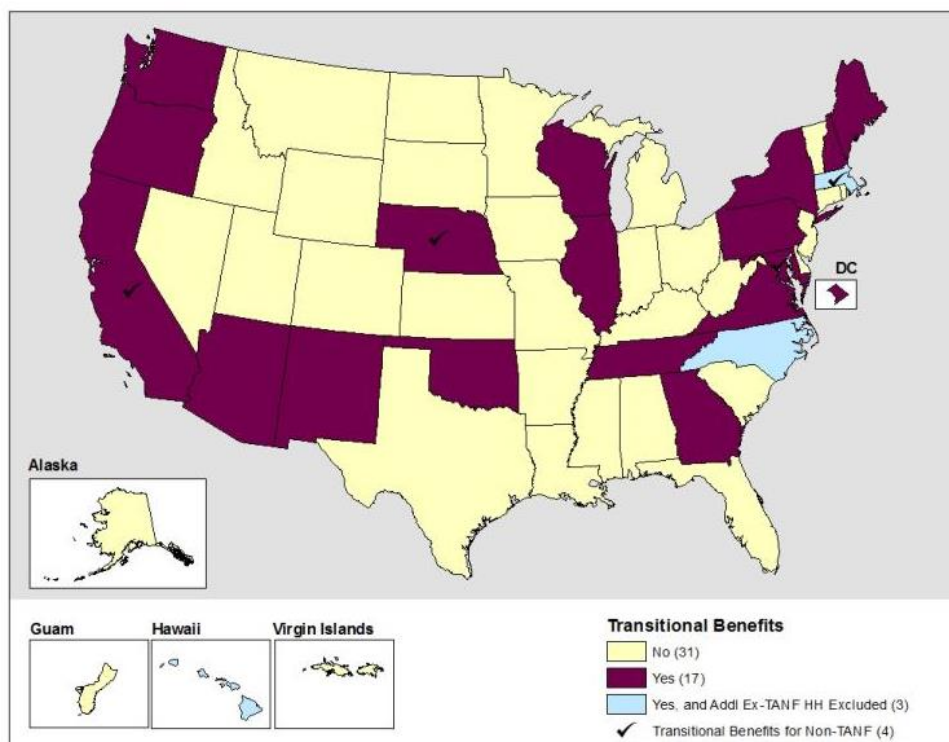
EXTENDED DISQUALIFICATIONS (12)	Kansas Kentucky Louisiana Massachusetts Mississippi New Mexico	South Dakota Tennessee ENTIRE HOUSEHOLD DISQUALIFIED (9)	Arizona Florida Guam Louisiana Massachusetts Minnesota	Rhode Island Texas Virgin Islands DISQUALIFICATION PERMANENT (2) Guam	Mississippi
DC Guam Illinois Iowa					



State agencies have the option to offer transitional SNAP benefits to help families continue to meet their nutrition needs as they move off TANF or other State-funded cash assistance. Transitional benefits guarantee families set benefit amounts, and eliminate reporting requirements during the transition period. Benefits can be continued for up to 5 months at a level equal to the amount the household received prior to TANF termination, with adjustments for the loss of TANF income. Certification periods may be extended so that families receive the full 5 months of benefits. State agencies may choose to exclude households where all members are ineligible to receive SNAP benefits because they fail to comply with laws related to a means-tested program; fail to cooperate with child support agencies; or are delinquent in court-ordered child support.

TRANSITIONAL BENEFITS (17)	Maryland*	Pennsylvania	TRANSITIONAL BENEFITS AND ADDITIONAL TANF HOUSEHOLDS EXCLUDED (3)	Massachusetts	TRANSITIONAL BENEFITS FOR NON-TANF (4)
Arizona*	Nebraska*	Tennessee		North Carolina	California
California*	New Hampshire*	Virginia*			Massachusetts
Georgia*	New Mexico*	Washington*			Maryland
Illinois*	New York*	Wisconsin*			Nebraska
Maine	Oklahoma*		Hawaii		
	Oregon*				

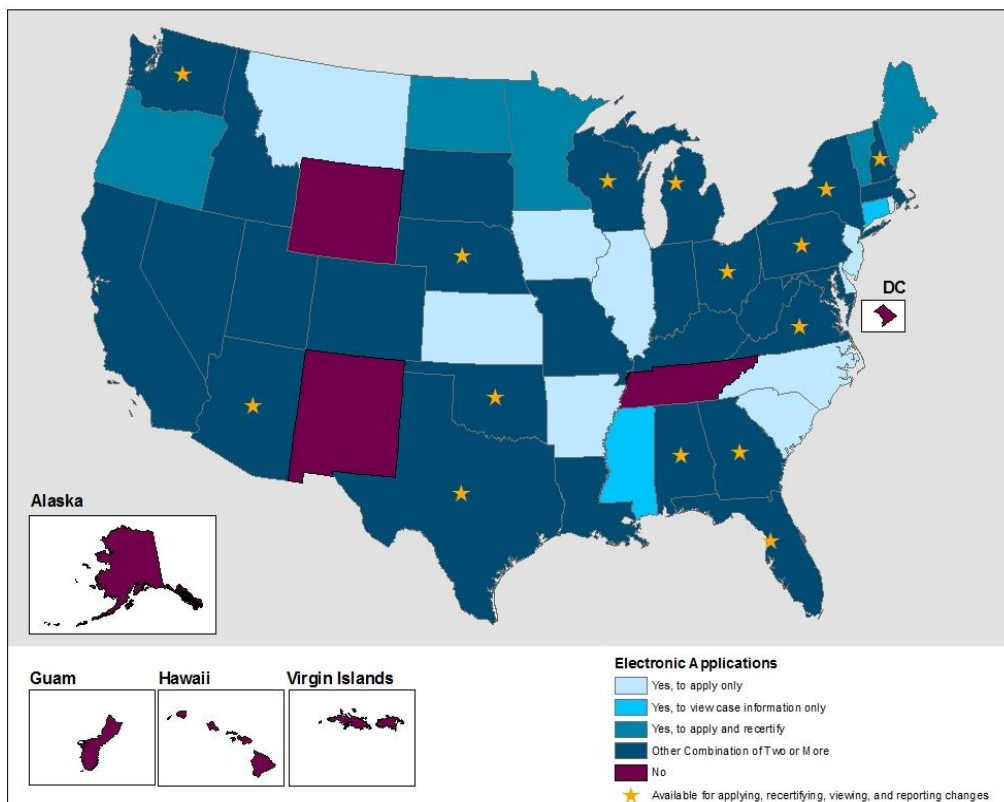
**These States have chosen to provide TBA for the full 5 months allowed in the legislation.*



ONLINE APPLICATION AND CASE MANAGEMENT

Forty-three States provide applicants for SNAP with the opportunity to apply for benefits online. Many State websites also allow clients to view information about their case or report changes in factors that affect eligibility or benefit level.

VIEW CASE INFORMATION ONLY (2)	Iowa	APPLICATION AND RECERT (5)	Florida	Washington	OTHER COMBINATION (13)	Louisiana
	Kansas		Georgia	Wisconsin		Maryland
APPLICATION ONLY (10)	Montana	ALL ACTIONS (15)	Michigan			Massachusetts
	New Jersey		Nebraska			Missouri
	North Carolina		New Hampshire			Nevada
	Rhode Island		New York			South Dakota
	South Carolina		Ohio	California		Utah
			Oklahoma	Colorado		West Virginia
			Pennsylvania	Idaho		
			Texas	Indiana		
			Virginia	Kentucky		

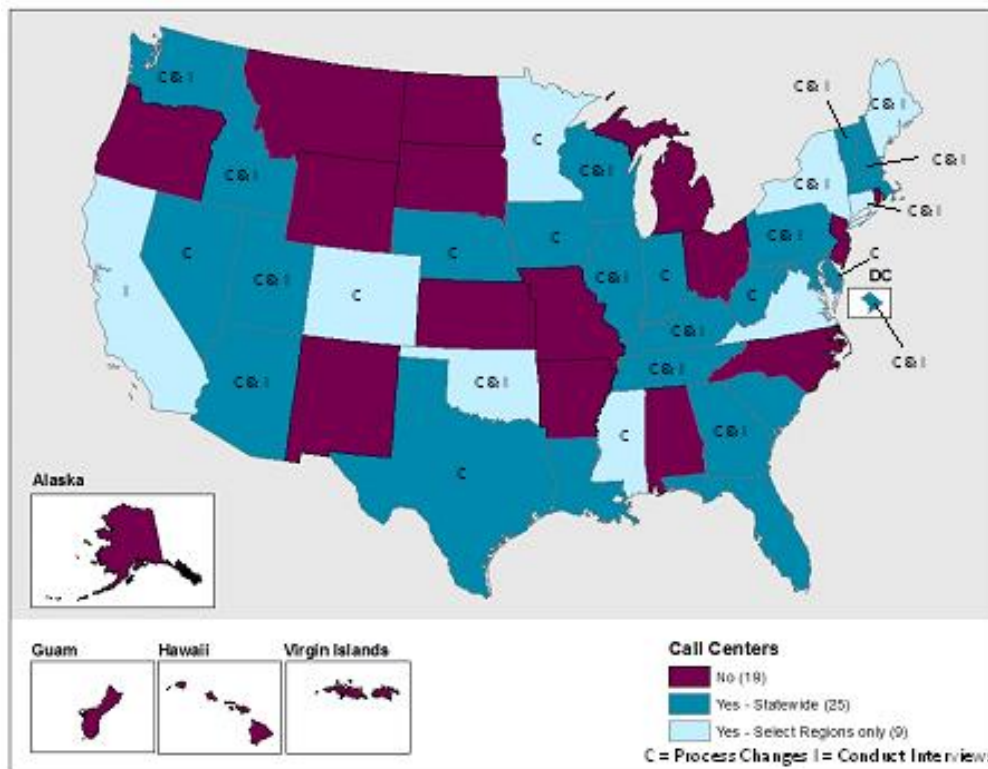


CALL CENTERS

Call centers can provide support to the certification process in local offices by reducing the time local certification offices spend answering phone calls concerning general SNAP information, application and benefit status information, certification interviews, customer complaints, and processing changes. In some States, call centers go beyond these functions to directly certify and re-certify households.

Call centers can help reduce errors caused by unreported changes, high workloads, and unanswered phone/voice mail messages. Benefits include task specialization; prompt customer service, measurable work performance, dedicated phone lines, and the ability to reinforce change reporting with one phone number for participants to remember.

REGIONAL (9)	New York	Delaware	Kentucky	Pennsylvania	West Virginia
California	Oklahoma	Florida	Louisiana	South Carolina	Wisconsin
Colorado	Virginia	Georgia	Maryland	Tennessee	
Connecticut		Idaho	Massachusetts	Texas	
Maine	STATEWIDE (25)	Illinois	Nebraska	Utah	
Minnesota	Arizona	Indiana	Nevada	Vermont	
Mississippi	DC	Iowa	New Hampshire	Washington	



PROCESS IMPROVEMENT WAIVERS

Due to limited State budgets and economic conditions which have led to caseload growth, States are seeking to increase efficiency through several innovative administrative waivers. The elderly and disabled recertification interview waiver allows the State to waive the recertification interview for households in which all adult members are elderly or disabled and have no earned income. The postpone expedited service interview waiver allows the State to postpone the certification interview for certain expedited service households for up to 2 months, provided that household identity is verified and staff have attempted to contact the household for interview. The on-demand interview waiver allows the State to waive interview scheduling requirements, allowing clients the option to call the State to complete the interview during business hours within a certain time period. The electronic notices waiver allows the State to issue electronic notices to clients who elect to receive notices via email rather than paper mail.

ELDERLY AND DISABLED RECERTIFICATION INTERVIEW (12)

Arkansas
California
Florida
Kansas
Louisiana

Maryland
Massachusetts
New Mexico
Oklahoma
Pennsylvania
Texas
Washington

ELECTRONIC NOTICES (7)

California
Florida
Kentucky
Mississippi
New Hampshire
Pennsylvania
Utah

POSTPONE EXPEDITED SERVICE INTERVIEW (9)

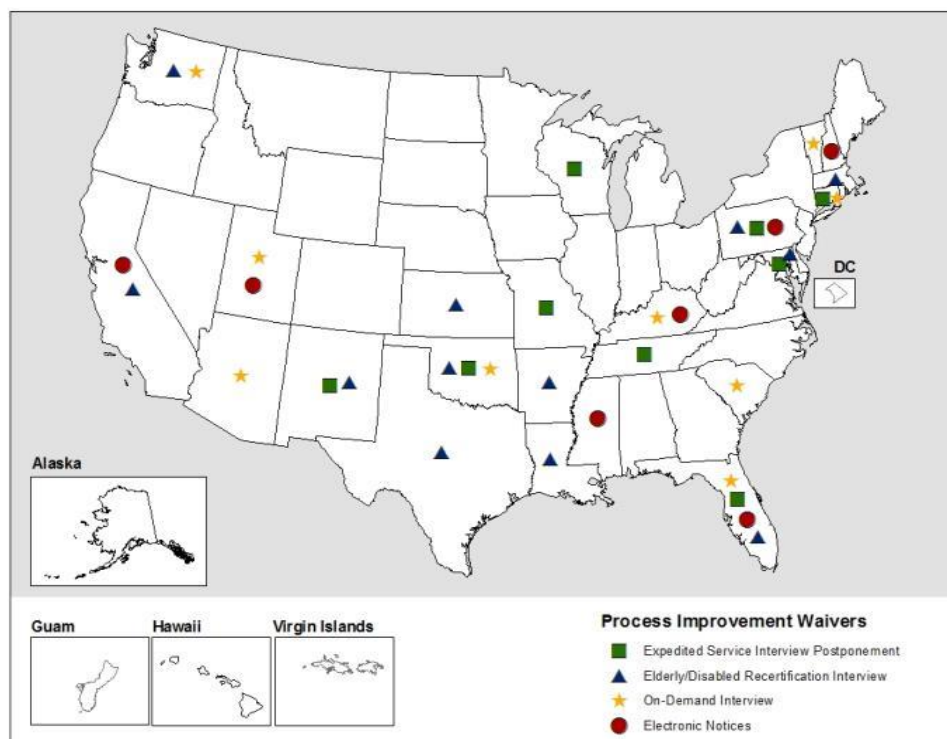
Connecticut
Florida
Maryland
Missouri
New Mexico

Oklahoma
Pennsylvania
Tennessee
Wisconsin

ON-DEMAND INTERVIEW (9)

Arizona
Connecticut
Florida

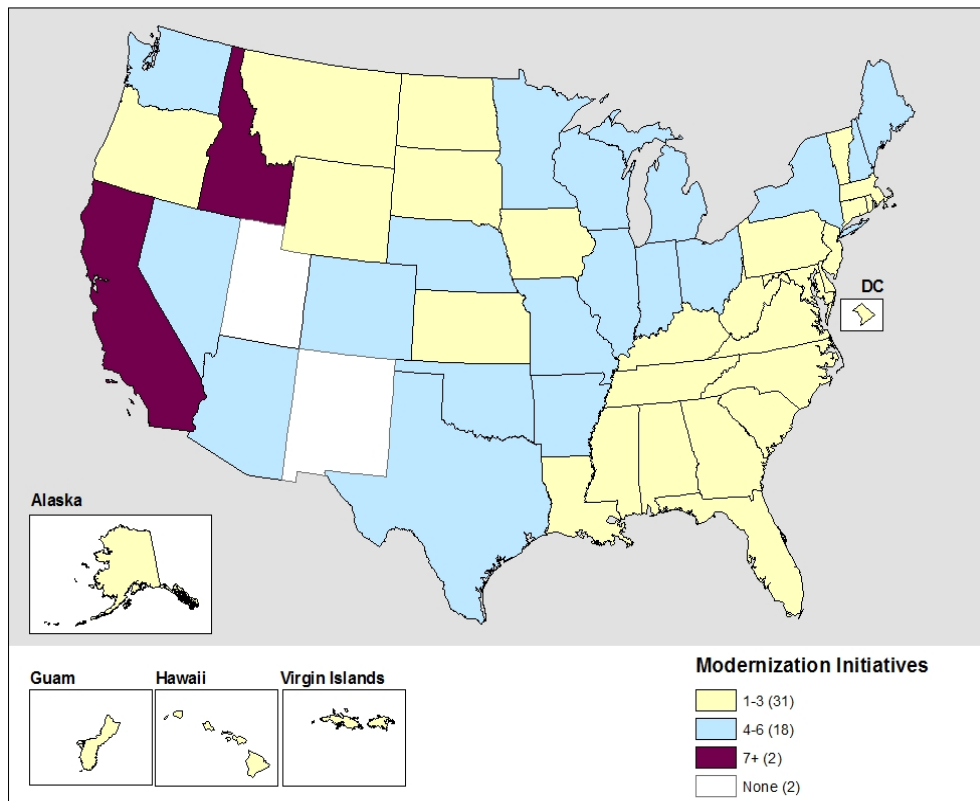
Kentucky
Oklahoma
South Carolina
Utah
Vermont
Washington



MODERNIZATION INITIATIVES

States are continually seeking innovative managerial and technology solutions to increase efficiency. Modernization initiatives include check-in kiosks statewide or in select areas, telephonic signature at application or recertification, automated voice response/interactive voice response system statewide or in select areas, process improvement projects (e.g. Lean Six Sigma, Business Process Reengineering (BPR) statewide or in select areas, casebanking, specialized work units, and targeted interviewing and case processing.

IMPLEMENTED 1 TO 3 BPR (31)	Iowa	Oregon	IMPLEMENTED 4 TO 6 BPR OPTIONS (18)	Missouri	IMPLEMENTED 7 OR MORE BPR OPTIONS (2)
Alabama	Kansas	Pennsylvania	Arizona	Nebraska	California
Alaska	Kentucky	Rhode Island	Arkansas	Nevada	Idaho
Connecticut	Louisiana	South Carolina	Colorado	New Hampshire	
DC	Maryland	South Dakota	Illinois	New York	
Delaware	Massachusetts	Tennessee	Indiana	Ohio	
Florida	Mississippi	Vermont	Maine	Oklahoma	
Georgia	Montana	Virginia	Michigan	Texas	
Guam	New Jersey	Virgin Islands	Minnesota	Washington	
Hawaii	North Carolina	West Virginia		Wisconsin	
	North Dakota	Wyoming			

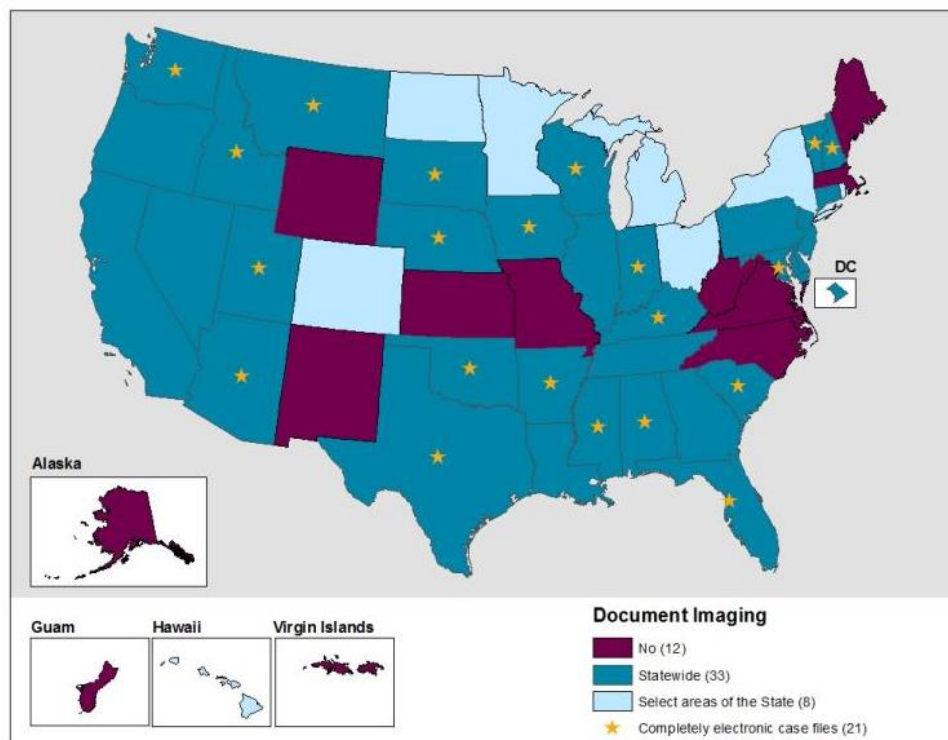


DOCUMENT IMAGING

Document imaging is the process of scanning paper documents and converting them to digital images that are then stored in an electronic format. This technology allows State agencies to create paperless or less paper intensive certification systems, cutting the expenses and space requirements associated with the storage and maintenance of this documentation and increasing the efficiency of the certification process.

This technology may be used to scan permanent verification documents (such as birth certificates or alien registration), temporary verification (such as wage stubs, rent receipts, or bank statements), or entire case records (including signed applications, periodic reports, or change reports).

STATEWIDE (33)	Florida*	Maryland*	Oregon	Washington*	Minnesota
Alabama*	Georgia	Mississippi*	Pennsylvania	Wisconsin*	New York
Arizona*	Idaho*	Montana*	South Carolina*		North Dakota
Arkansas*	Illinois	Nebraska*	South Dakota*	SELECT AREAS (8)	Ohio
California	Indiana*	New Hampshire*	Tennessee	Colorado	Rhode Island
Connecticut	Iowa*	New Jersey	Texas*	Hawaii	
DC	Kentucky*	Nevada	Utah*	Michigan	
Delaware	Louisiana	Oklahoma*	Vermont*		

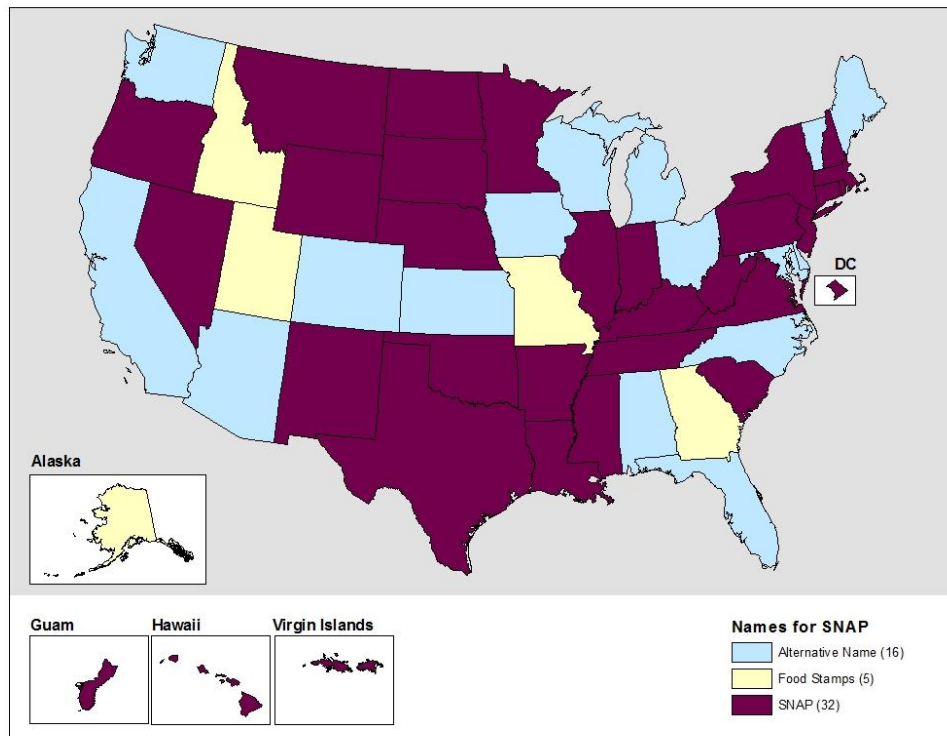


NAMES FOR SNAP

FOOD CONSERVATION AND ENERGY ACT OF 2008, SECTION 4001(b)

As of Oct. 1, 2008, the name for the Food Stamp Program changed to Supplemental Nutrition Assistance Program (SNAP). The name reflects the changes to meet the needs of clients, including a focus on nutrition. The name change was mandated by the Food, Conservation and Energy Act of 2008. At the State level, State agencies may adopt the new program name SNAP, continue to refer to their program as the Food Stamp Program, or choose an alternate name. For more information on States that have chosen alternate names, see the State Profiles section of this report.

SNAP (32)	Minnesota	Oregon	FSP (5)	OTHER (16)	Michigan
Arkansas	Mississippi	Pennsylvania	Alaska	Alabama	North Carolina
Connecticut	Montana	Rhode Island	Georgia	Arizona	Ohio
DC	Nebraska	South Carolina	Idaho	California	Vermont
Guam	Nevada	South Dakota	Missouri	Colorado	Washington
Hawaii	New Hampshire	Tennessee	Utah	Delaware	Wisconsin
Illinois	New Jersey	Texas		Florida	
Indiana	New Mexico	Virgin Islands		Iowa	
Kentucky	New York	Virginia		Kansas	
Louisiana	North Dakota	West Virginia		Maine	
Massachusetts	Oklahoma	Wyoming		Maryland	



State Summaries

Options	Alabama	Alaska	Arizona	Arkansas	California
SNAP Name	Food Assistance	Food Stamp Program	Nutrition Assistance	SNAP	CalFresh
Simplified Reporting - Certification Length	12 months	6, 12, 24 months	6 months	12 months, 24 months, 36 months	12, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / Yes	No / Yes	No / Yes	No / Yes
Simplified Income and Resources	Yes / No	No / No	Yes / Yes	No / No	Yes / Yes
Simplified Self-Employment Determination	Flat percentage: 40%	Flat percentage: 50%	Flat percentage: 40%	No	Flat percentage: 40%
Child Support Expense Exclusion	No	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	No	No	Yes	No
Simplified Homeless Housing Cost	No	Yes	Yes	No	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	No	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Lifetime ban	Modified ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	No	Yes
Narrow Categorical Eligibility	No	Yes	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View Case Information, Report Changes	No	Apply, Recertify, View Case Information, Report Changes	Apply	Apply, Recertify, View Case Information
Call Centers	No	No	Statewide	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand Interview	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Expedited Interview, On-Demand Interview, Electronic notices, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	BPR analysis	AVR/IVR, BPR analysis, Specialized work units	AVR/IVR, BPR analysis, Specialized work units, Targeted interviewing/case processing	Casebanking, BPR analysis, Specialized work units, Targeted interviewing and case proceeding	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	No	Yes	Yes	Yes

Options	Colorado	Connecticut	Delaware	District of Colombia	Florida
SNAP Name	Food Assistance Program	SNAP	Food Supplement Program	SNAP	Food Assistance Program
Simplified Reporting - Certification Length	6, 24 months	12, 24 months	12, 24 months	6, 12 months	6, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	Changes that increase benefits
Monthly/Change Reporting	No / Yes	No / Yes	No / No	No / Yes	No / Yes
Simplified Income and Resources	No / No	No / No	Yes / Yes	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	No	No	Flat percentage: 51%	No	No
Child Support Expense Exclusion	Yes	No	Yes	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	Yes	No	No
Standard Medical Deduction	No	No	No	No	No
Simplified Homeless Housing Cost	Yes	No	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified-mandatory
Comparable Disqualification	No	No	No	No	Yes
Child Support-Related Disqualification	No	No	No	No	Failure to cooperate
Drug Felony Disqualification	Modified ban	Modified ban	No ban	No ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum	Extended period	Statutory minimum; Entire household disqualified
Transitional Benefits	No	No	No	No	No
Online Application and Case Management	Apply, View case information, Report changes	View Case Information	Apply	No	Apply, Recertify, View case info, Report changes
Call Centers	Regional	Regional	Statewide	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Expedited Interview, On-Demand Interview	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at recertification	Expedited service, Waive recertification for certain elderly/disabled HHs, On-Demand Interview, Electronic notices
Business Process Reengineering (BPR)	Kiosks, BPR analysis, Specialized work units, Targeting interview and case processing	AVR/IVR, BPR analysis, Specialized work units	Specialized work units	BPR analysis, Casebanking, Specialized work units	Telephonic Signature, AVR/IVR, Specialized Work Unit
Document Imaging	Yes	Yes	Yes	Yes	Yes

Options	Georgia	Guam	Hawaii	Idaho	Illinois
SNAP Name	Food Stamp Program	SNAP	SNAP	Food Stamp Program	SNAP
Simplified Reporting - Certification Length	6, 12 months	12 months	6, 12 months	6, 24 months	6, 12, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	Changes that increase benefits	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / No	No / Yes	No / No	No / Yes
Simplified Income and Resources	No / No	No/ No	No / No	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	Flat percentage: 40%	No	No	Flat percentage: 50%	No
Child Support Expense Exclusion	No	No	Yes	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	Yes	No
Standard Medical Deduction	No	No	No	Yes	Yes
Simplified Homeless Housing Cost	No	Yes	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Non-mandatory	Non-mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	Yes	Yes	Yes	No
Child Support-Related Disqualification	No	No	No	Failure to cooperate	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Modified ban	Modified ban	No Ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Extended period; Entire household disqualified; Disqualification permanent	Statutory minimum	Statutory minimum	Extended period
Transitional Benefits	Yes	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View case info, Report changes	No	No	Recertify, View case information	Apply
Call Centers	Statewide	No	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	AVR/IVR, BPR, Specialized work units	BPR Analysis	AVR/IVR, BPR analysis	Kiosks, Telephonic signature, BPR analysis, Specialized work units, Casebanking, Targeted interview and case processing	Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing
Document Imaging	Yes	No	Yes	Yes	Yes

Options	Indiana	Iowa	Kansas	Kentucky	Louisiana
SNAP Name	SNAP	Food Assistance Program	Food Assistance Program	SNAP	SNAP
Simplified Reporting - Certification Length	12 months	6, 24 months	12 months	12 months	12, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	Changes that increase benefits
Monthly/Change Reporting	No / No	No / No	No / No	No / No	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 25%	No	No
Child Support Expense Exclusion	No	Yes	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	Yes	Yes	No	No
Simplified Homeless Housing Cost	No	No	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	No	Yes	Yes	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	Lifetime ban	No ban	No ban	Modified ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	No	Yes	Yes
Narrow Categorical Eligibility	No	No	Yes	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Extended period	Extended period	Extended period	Extended period; Entire household disqualified
Transitional Benefits	No	No	No	No	No
Online Application and Case Management	Apply, View case information, Report changes	Apply	Apply	Apply, View case information, Report changes	Apply, Recertify, View case information
Call Centers	Statewide	Statewide	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive recertification interview for certain elderly/disabled HHs	Waive face-to-face interview at initial and recertification, On-Demand interview, Electronic notices	Waive face-to-face interview at initial and recertification, Waive interview at recertification for certain elderly/disabled HHs
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, BPR analysis, Specialized work units	Specialized work units	BPR analysis, Casebanking, Specialized work units	Telephonic signature, BPR analysis, Specialized work units	Targeted interview and case processing
Document Imaging	Yes	Yes	No	Yes	Yes

Options	Maine	Maryland	Massachusetts	Michigan	Minnesota
SNAP Name	Food Supplement Program	Food Supplement Program	SNAP	Food Assistance Program	SNAP
Simplified Reporting - Certification Length	12 months	6, 24 months	12 months	12 months	12, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / No	Yes / Yes	No / Yes	Yes / Yes
Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / Yes	No / No	No / No
Simplified Self-Employment Determination	No	Flat percentage: 30%	No	Actual (verified) or expenses above 25% of total proceeds	No
Child Support Expense Exclusion	Yes	Yes	Yes	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	No	Yes	No	No
Simplified Homeless Housing Cost	Yes	Yes	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	No	No	Yes	No
Child Support-Related Disqualification	No	No	Failure to cooperate	Failure to cooperate	No
Drug Felony Disqualification	No ban	Modified ban	No ban	Modified ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	Yes
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period; Entire household disqualified	Extended period	Statutory minimum; Entire household disqualified
Transitional Benefits	Yes	Yes	Yes	No	No
Online Application and Case Management	Apply, Recertify	Apply, Report changes	Apply, View case information	Apply, Recertify, View case information, Report changes	Apply, Recertify
Call Centers	Regional	Statewide	Statewide	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, BPR analysis, Specialized work units	AVR/IVR	AVR/IVR, BPR analysis	Telephonic signature, AVR/IVR, Casebanking	Kiosks, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing
Document Imaging	No	Yes	No	Yes	Yes

Options	Mississippi	Missouri	Montana	Nebraska	Nevada
SNAP Name	SNAP	Food Stamp Program	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12, 24 months	12, 24 months	12, 24 months	6 months	6 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / No	No / Yes	No / Yes	No / Yes
Simplified Income and Resources	Yes / Yes	Yes / Yes	No / No	Yes / No	Yes / Yes
Simplified Self-Employment Determination	No	No	No	No	No
Child Support Expense Exclusion	Yes	Yes	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	Yes	No	No	No
Simplified Homeless Housing Cost	No	No	No	No	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	Yes	No	Yes	No
Child Support-Related Disqualification	Failure to cooperate, Arrearage	No	No	Failure to cooperate	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	Yes	Yes
Narrow Categorical Eligibility	No	Yes	No	No	No
Work Requirements and Employment and Disqualification Policy	Extended period; Disqualification permanent	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	No	Yes	No
Online Application and Case Management	View case information	View case information, Report changes	Apply	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information
Call Centers	Regional	No	No	Statewide	Statewide
Process Improvement Waivers	Electronic notices, Waive face-to-face interview at initial and recertification	Expedited service interview postponement	No	Waive face-to-face interview at initial and recertification	No
Business Process Reengineering (BPR)	Specialized work units, Targeted interview and case processing	AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Target interview and case processing
Document Imaging	Yes	No	Yes	Yes	Yes

Options	New Hampshire	New Jersey	New Mexico	New York	North Carolina
SNAP Name	SNAP	SNAP	SNAP	SNAP	Food and Nutrition Services
Simplified Reporting - Certification Length	6 months	12, 24 months	12, 24 months	6, 12, 24 months	6, 12 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No	No / Yes	No / No
Simplified Income and Resources	Yes / No	No / Yes	Yes / Yes	No / No	No / No
Simplified Self-Employment Determination	No	No	No	No	No
Child Support Expense Exclusion	No	Yes	No	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	Yes	No
Standard Medical Deduction	Yes	No	No	No	No
Simplified Homeless Housing Cost	Yes	No	Yes	Yes	No
Standard Utility Allowance (SUA)	Non-mandatory SUA	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	Yes	Yes	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	No ban	No ban	No ban	No ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period	Statutory minimum	Statutory minimum
Transitional Benefits	Yes	No	Yes	Yes	Yes
Online Application and Case Management	Apply, Recertify, View case information, Report changes	Apply	No	Apply, Recertify, View case information, Report changes	Apply
Call Centers	Statewide	No	No	Regional	No
Process Improvement Waivers	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Telephonic signature, BPR analysis, Specialized work units	Casebanking	No	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	BPR analysis
Document Imaging	Yes	Yes	No	Yes	No

Options	North Dakota	Ohio	Oklahoma	Oregon	Pennsylvania
SNAP Name	SNAP	Food Assistance Program	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	6, 12 months	4, 5, 6, 12, 24 months	12, 24 months	12 months	12, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / No	No / Yes	No / Yes	No / No
Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / No	Yes / Yes	Yes / No
Simplified Self-Employment Determination	No	Flat percentage: 50%	Flat percentage: 50%	Flat percentage: 50%	No
Child Support Expense Exclusion	No	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	Yes	No
Standard Medical Deduction	Yes	No	No	No	No
Simplified Homeless Housing Cost	No	Yes	No	No	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	No	Yes
Child Support-Related Disqualification	No	Failure to cooperate	No	No	No
Drug Felony Disqualification	Modified ban	No ban	No ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	Yes	Yes	Yes
Online Application and Case Management	Apply, Recertify	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply, Recertify	Apply, Recertify, View case information, Report changes
Call Centers	No	No	Regional	No	Statewide
Process Improvement Waivers	No	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHS, On-Demand interview, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHS, Electronic notices, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, Casebanking	Kiosks, AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, Telephonic signature, BPR analysis, Specialized work units	BPR analysis, Casebanking	Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes

Options	Rhode Island	South Carolina	South Dakota	Tennessee	Texas
SNAP Name	SNAP	SNAP	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12, 24 months	6 months	12 months	12 months	6 months
Simplified Reporting - Action on Changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / No	Yes / Yes	No / No	Yes / Yes
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 55%	No	No
Child Support Expense Exclusion	Yes	No	Yes	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	Yes	Yes	Yes	No
Standard Medical Deduction	Yes	No	Yes	No	Yes
Simplified Homeless Housing Cost	Yes	Yes	No	Yes	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	Yes	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	No ban	Lifetime ban	No ban	Modified ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No	No	Yes
Narrow Categorical Eligibility	No	No	Yes	Yes	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period	Extended period	Statutory minimum
Transitional Benefits	No	No	No	Yes	No
Online Application and Case Management	Apply	Apply	Apply, Recertify, Report changes	No	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	On-Demand interview, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	AVR/IVR, BPR analysis, Specialized work units	BPR analysis, Specialized work units	Specialized work units	BPR analysis	AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes

Options	Utah	Vermont	Virgin Islands	Virginia	Washington
SNAP Name	Food Stamp Program	3SquaresVT	SNAP	SNAP	Basic Food
Simplified Reporting - Certification Length	6, 12 months	12, 24 months	6 months	6, 12, 24 months	12 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes
Monthly/Change Reporting	No / Yes	No / Yes	No / Yes	No / No	No / No
Simplified Income and Resources	No / No	No / No	No / No	No / No	No / No
Simplified Self-Employment Determination	Flat percentage: 40%	No	No	No	\$100 or actual over \$100 with verification
Child Support Expense Exclusion	Yes	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	Yes	No	No
Standard Medical Deduction	No	Yes	No	Yes	No
Simplified Homeless Housing Cost	Yes	No	Yes	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory
Comparable Disqualification	No	No	No	Yes	Yes
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	No Ban	No Ban	Lifetime ban	Lifetime ban	No ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	No	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	No	Yes	Yes
Online Application and Case Management	Apply, View case information, Report changes	Apply, Recertify	No	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes
Call Centers	Statewide	Statewide	No	Regional	Statewide
Process Improvement Waivers	On-Demand interview, Electronic notices, Waive face-to-face interview at initial and recertification	On-Demand interview	No	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	No	Kiosks, AVR/IVR, BPR analysis	Casebanking, Specialized work units	Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking
Document Imaging	Yes	Yes	No	No	Yes

Options	West Virginia	Wisconsin	Wyoming
SNAP Name	SNAP	FoodShare	SNAP
Simplified Reporting - Certification Length	6, 24 months	12 months	4, 5, 6, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	No / Yes
Simplified Self-Employment Determination	No	No	Flat percentage: 25%
Child Support Expense Exclusion	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	Yes
Standard Medical Deduction	No	No	Yes
Simplified Homeless Housing Cost	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No
Child Support-Related Disqualification	No	No	No
Drug Felony Disqualification	Lifetime ban	Modified ban	No Ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No
Narrow Categorical Eligibility	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	Yes	No
Online Application and Case Management	Apply, Recertify, View case information	Apply, Recertify, View case information, Report changes	No
Call Centers	Statewide	Regional	No
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service interview, Waive face-to-face interview at initial and recertification	No
Business Process Reengineering (BPR)	Casebanking, Specialized work units	Kiosks, Telephonic signature, Casebanking, Specialized work units	BPR analysis, Casebanking
Document Imaging	No	Yes	No

Regional Summaries

Mid-Atlantic Region

Options	Delaware	District of Columbia	Maryland	New Jersey	Pennsylvania	Virgin Islands	Virginia	West Virginia
SNAP Name	Food Supplement Program	SNAP	Food Supplement Program	SNAP	SNAP	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12, 24 months	6, 12 months	6, 24 months	12, 24 months	12, 24 months	6 months	6, 12, 24 months	6, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No	No / Yes	No / No	No / Yes	No / No	No / No
Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / Yes	No / Yes	Yes / No	No / No	No / No	No / No
Simplified Self-Employment Determination	Flat percentage: 51%	No	Flat percentage: 30%	No	No	No	No	No
Child Support Expense Exclusion	Yes	No	Yes	Yes	Yes	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	Yes	No	No	No	No	Yes	No	No
Standard Medical Deduction	No	No	No	No	No	No	Yes	No
Simplified Homeless Housing Cost	Yes	No	Yes	No	Yes	Yes	Yes	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory
Comparable Disqualification	No	No	No	Yes	Yes	No	Yes	No
Child Support-Related Disqualification	No	No	No	No	No	No	No	No
Drug Felony Disqualification	No ban	No ban	Modified ban	No ban	No ban	Lifetime ban	Lifetime ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Narrow Categorical Eligibility	No	No	No	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	Yes	No	Yes	No	Yes	No
Online Application and Case Management	Apply	No	Apply, Report changes	Apply	Apply, Recertify, View case information, Report changes	No	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information
Call Centers	Statewide	Statewide	Stateside	No	Statewide	No	Regional	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Electronic notices, Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Specialized work units	BPR analysis, Casebanking, Specialized work units	AVR/IVR	Casebanking	Specialized work units	Casebanking, Specialized work units	Casebanking, Specialized work units, Targeted interview and case processing	Casebanking, Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes	No	No	No

Midwest Region

	Illinois	Indiana	Michigan	Minnesota	Ohio	Wisconsin
SNAP Name	SNAP	SNAP	Food Assistance Program	SNAP	Food Assistance Program	FoodShare
Simplified Reporting - Certification Length	6, 12, 24 months	12 months	12 months	12, 24 months	4, 5, 6, 12, 24 months	12 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	All changes	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / Yes	Yes / Yes	No / No	No / Yes
Simplified Income and Resources	Yes / Yes	No / No	No / No	No / No	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	No	No	Actual (verified) or expenses above 25% of total proceeds	No	Flat percentage: 50%	No
Child Support Expense Exclusion	Yes	No	No	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No
Standard Medical Deduction	Yes	No	No	No	No	No
Simplified Homeless Housing Cost	No	No	No	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	Yes	No	Yes	Yes
Child Support-Related Disqualification	No	No	Failure to cooperate	No	Failure to cooperate	No
Drug Felony Disqualification	No	Lifetime ban	Modified ban	Modified ban	No	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	Yes	No	No
Work Requirements and Disqualification Policy	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	Yes	No	No	No	No	Yes
Online Application and Case Management	Apply	Apply, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply, Recertify	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes
Call Centers	Statewide	Statewide	No	Regional	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Specialized work units	Telephonic signature, AVR/IVR, Casebanking	Kiosks, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, Telephonic signature, Casebanking, Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes	Yes

Mountain Plains Region

Options	Colorado	Iowa	Kansas	Missouri	Montana	Nebraska	North Dakota	South Dakota	Utah	Wyoming
SNAP Name	Food Assistance Program	Food Assistance Program	Food Assistance Program	Food Stamp Program	SNAP	SNAP	SNAP	SNAP	Food Stamp Program	SNAP
Simplified Reporting - Certification Length	6, 24 months	6, 24 months	12 months	12, 24 months	12, 24 months	6 months	6, 12 months	12 months	6, 12 months	4, 5, 6, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / No	No / Yes	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / Yes	No / No	Yes / No	Yes / Yes	Yes / Yes	No / No	No / Yes
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 25%	No	No	No	No	Flat percentage: 55%	Flat percentage: 40%	Flat percentage: 25%
Child Support Expense Exclusion	Yes	Yes	No	Yes	No	No	No	Yes	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	All income and deductions	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No	No	Yes	No	Yes
Standard Medical Deduction	No	Yes	Yes	Yes	No	No	Yes	Yes	No	Yes
Simplified Homeless Housing Cost	Yes	No	No	No	No	No	No	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	No	Yes	Yes	No	Yes	No	No	No	No
Child Support-Related Disqualification	No	No	No	No	No	Failure to cooperate	No	No	No	No
Drug Felony Disqualification	Modified ban	No ban	No ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	No ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No
Narrow Categorical Eligibility	No	No	Yes	Yes	No	No	No	Yes	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Extended period	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Extended period	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	No	No	No	Yes	No	No	No	No
Online Application and Case Management	Apply, View case information, Report changes	Apply	Apply	View case information, Report changes	Apply	Apply, Recertify, View case information, Report changes	Apply, Recertify	Apply, Recertify, Report changes	Apply, View case information, Report changes	No
Call Centers	Regional	Statewide	No	No	No	Statewide	No	No	Statewide	No
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive recertification interview for certain elderly/disabled HHs	Expedited service postponement	No	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	On-Demand interview, Electronic notices, Waive face-to-face interview at initial and recertification	No
Business Process Reengineering (BPR)	Kiosks, BPR analysis, Specialized work units, Targeting interview and case processing	Specialized work units	BPR analysis, Casebanking, Specialized work units	AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, Casebanking	Specialized work units	No	BPR analysis, Casebanking
Document Imaging	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	No

Northeast Region

Options	Connecticut	Maine	Massachusetts	New Hampshire	New York	Rhode Island	Vermont
SNAP Name	SNAP	Food Supplement Program	SNAP	SNAP	SNAP	SNAP	3SquaresVT
Simplified Reporting - Certification Length	12, 24 months	12 months	12 months	6 months	6, 12, 24 months	12, 24 months	12, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	All changes	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	Yes / Yes	No / No	No / Yes	No / Yes	No / Yes
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / No	No / No	No / No	No / No
Simplified Self-Employment Determination	No	No	No	No	No	No	No
Child Support Expense Exclusion	No	Yes	Yes	No	Yes	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	Yes	No	No
Standard Medical Deduction	No	No	Yes	Yes	No	Yes	Yes
Simplified Homeless Housing Cost	No	Yes	Yes	Yes	Yes	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory SUA	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	No	Yes	No	No
Child Support-Related Disqualification	No	No	Failure to cooperate	No	No	No	No
Drug Felony Disqualification	Modified ban	No ban	No ban	No ban	No ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period; Entire household disqualified	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum
Transitional Benefits	No	Yes	Yes	Yes	Yes	No	No
Online Application and Case Management	View Case Information	Apply, Recertify	Apply, View case information	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply	Apply, Recertify
Call Centers	Regional	Regional	Statewide	Statewide	Regional	No	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification, Expedited Interview, On-Demand Interview	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	On-Demand interview
Business Process Reengineering (BPR)	AVR/IVR, BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis, Specialized work units	AVR/IVR, BPR analysis	Telephonic signature, BPR analysis, Specialized work units	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	AVR/IVR, BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis
Document Imaging	Yes	No	No	Yes	Yes	Yes	Yes

Southeast Region

Options	Alabama	Florida	Georgia	Kentucky	Mississippi	North Carolina	South Carolina	Tennessee
SNAP Name	Food Assistance	Food Assistance Program	Food Stamp Program	SNAP	SNAP	Food and Nutrition Services	SNAP	SNAP
Simplified Reporting - Certification Length	12 months	6, 24 months	6, 12 months	12 months	12, 24 months	6, 12 months	6 months	12 months
Simplified Reporting - Action on Changes	Changes that increase benefits	Changes that increase benefits	Changes that increase benefits	All changes	All changes	All changes	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No	No / No	No / No	No / No	No / No	No / Yes
Simplified Income and Resources	Yes / No	Yes / Yes	No / No	Yes / Yes	Yes / Yes	No / No	Yes / No	No / No
Simplified Self-Employment Determination	Flat percentage: 40%	No	Flat percentage: 40%	No	No	No	Flat percentage: 40%	No
Child Support Expense Exclusion	No	No	No	No	Yes	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No	Yes	Yes
Standard Medical Deduction	No	No	No	No	No	No	No	No
Simplified Homeless Housing Cost	No	No	No	Yes	No	No	Yes	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory
Comparable Disqualification	No	Yes	Yes	Yes	Yes	No	Yes	Yes
Child Support-Related Disqualification	No	Failure to cooperate	No	No	Failure to cooperate, Arrearage	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Narrow Categorical Eligibility	No	No	No	No	No	No	No	Yes
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period	Statutory minimum; Disqualification permanent	Statutory minimum	Statutory minimum	Extended period
Transitional Benefits	No	No	Yes	No	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View Case Information, Report Changes	Apply, Recertify, View case info, Report changes	Apply, Recertify, View case info, Report changes	Apply, View case information, Report changes	View case information	Apply	Apply	No
Call Centers	No	Statewide	Statewide	Statewide	Regional	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service, Waive recertification for certain elderly/disabled HHS, On-Demand Interview, Electronic notices	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand interview, Electronic notices	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	On-Demand interview, Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	BPR analysis	Telephonic Signature, AVR/IVR, Specialized Work Unit	AVR/IVR, BPR, Specialized work units	Telephonic signature, BPR analysis, Specialized work units	Specialized work units, Targeted interview and case processing	BPR analysis	BPR analysis, Specialized work units	BPR analysis
Document Imaging	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes

Southwest Region

Options	Arkansas	Louisiana	New Mexico	Oklahoma	Texas
SNAP Name	SNAP	SNAP	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12 months, 24 months, 36 months	12, 24 months	12, 24 months	12, 24 months	6 months
Simplified Reporting - Action on Changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / No	Yes / Yes
Simplified Self-Employment Determination	No	No	No	Flat percentage: 50%	No
Child Support Expense Exclusion	No	No	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	Yes	No	No	No	Yes
Simplified Homeless Housing Cost	No	No	Yes	No	Yes
Standard Utility Allowance (SUA)	Non-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	No	Yes	No	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	Modified ban	Modified ban	No ban	No ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Extended period; Entire household disqualified	Extended period	Statutory minimum	Statutory minimum; Entire household disqualified
Transitional Benefits	No	No	Yes	Yes	No
Online Application and Case Management	Apply	Apply, Recertify, View case information	No	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	No	Regional	Statewide
Process Improvement Waivers	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive interview at recertification for certain elderly/disabled HHs	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Casebanking, BPR analysis, Specialized work units, Targeted interviewing and case proceeding	Targeted interview and case processing	No	Kiosks, Telephonic signature, BPR analysis, Specialized work units	AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	Yes	No	Yes	Yes

Western Region

Options	Alaska	Arizona	California	Guam	Hawaii	Idaho	Nevada	Oregon	Washington
SNAP Name	Food Stamp Program	Nutrition Assistance	CalFresh	SNAP	SNAP	Food Stamp Program	SNAP	SNAP	Basic Food
Simplified Reporting - Certification Length	6, 12, 24 months	6 months	12, 24 months	12 months	6, 12 months	6, 24 months	6 months	12 months	12 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	Changes that increase benefits	All changes
Monthly/Change Reporting	No / Yes	No / Yes	No / Yes	No / No	No / Yes	No / No	No / Yes	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	No / No	No / No	Yes / Yes	Yes / Yes	Yes / Yes	No / No
Simplified Self-Employment Determination	Flat percentage: 50%	Flat percentage: 40%	Flat percentage: 40%	No	No	Flat percentage: 50%	No	Flat percentage: 50%	\$100 or actual over \$100 with verification
Child Support Expense Exclusion	No	No	Yes	No	Yes	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	All income and deductions	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	Yes	No	Yes	No
Standard Medical Deduction	No	No	No	No	No	Yes	No	No	No
Simplified Homeless Housing Cost	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory	Non-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	No	No	Yes	Yes	Yes	No	No	Yes
Child Support-Related Disqualification	No	No	No	No	No	Failure to cooperate	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	Modified ban	Modified ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	Yes	No	No	No	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period; Entire household disqualified; Disqualification permanent	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	Yes	Yes	No	Yes	No	No	Yes	Yes
Online Application and Case Management	No	Apply, Recertify, View Case Information, Report Changes	Apply, Recertify, View Case Information	No	No	Recertify, View case information	Apply, Recertify, View case information	Apply, Recertify	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	Regional	No	No	Statewide	Statewide	No	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand Interview	Waive recertification interview for certain elderly/disabled HHs, Expedited Interview, On-Demand Interview, Electronic notices, Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	AVR/IVR, BPR analysis, Specialized work units	AVR/IVR, BPR analysis, Specialized work units, Targeted interviewing/case processing	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units	BPR Analysis	AVR/IVR, BPR analysis	Kiosks, Telephonic signature, BPR analysis, Specialized work units, Casebanking, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Target interview and case processing	BPR analysis, Casebanking	Kiosks, AVR/IVR, BPR analysis, Casebanking
Document Imaging	No	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes